DFO-FP-1

Office of the Director General
West Bengal Fire & Emergency Servic
No. 12554
Date: 29/10/2024

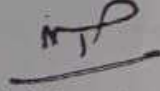No. 1221 -FES- 11012(99)/1/2023   Date: 04.10.2024

NOTIFICATION

WHEREAS, the Department of Fire & Emergency Services, Government of West Bengal had introduced dashboard related reforms under 'Ease of Doing Business' to bring greater transparency in information dissemination and to help applicants know a time frame within which their respective applications will be disposed and system generated certificates will be generated through the portal for all services being delivered by the Fire & Emergency Services Department.

AND WHEREAS, the Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard also having the provision for further drilling down for displaying the application details.

NOW, THEREFORE, the Department of Fire & Emergency Services, Government of West Bengal has decided to modify the existing online dashboard for all services it renders displaying the particulars such as the Time Limit as prescribed under West Bengal Right to Public Service Act, number of applications received, number of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise / applicant for availing of a particular service. The dashboard will also have the facility to further drill down and display date-wise and application-wise details like application number and date, approval date, total fees paid by the enterprise / applicant with break-up. The online dashboard will have to be updated daily / weekly / fortnightly / monthly preferably on real-time and will reflect the date and time of information updation.

This is issued in the public interest and will have an immediate effect.

Additional Chief Secretary
to the Govt. of West Bengal

Dashboard will have the facility to further drill down and display day-wise and application-wise details in prescribed format along with statutory fees paid by the applicants.

States/ UTs to publish all application data regularly on their respective department's website as per the Dashboard Format for providing application wise breakup of Average fee of provided below through a separateutility:

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee charged
				i. A charge.... ii. B charge... iii. .... iv. Z charge...	(A+B+..Z)

Publishing Information on Website

1. Information will have to be made available on website for availing of following services on comprehensive list of documents required, fees, procedure with stage wise details, time for completion of each procedure/ steps, searchable based on risk category, size of firm, business location and foreign/ domestic investor.

   Fire Safety Certificate and Fire License

Other Reforms

1. PAN based Unique Single Business User ID w.r.t existing IT systems of the State and to mandatorily capture PAN for each Profile/ Business Approval related Transaction and corresponding notification
2. Availability of information regarding Central/State specific approvals on National Single Window System for setting up a new business on 9 specific sectors:
   a. Priority Sectors: 1. Medical Devices, 2. Drugs and pharmaceuticals, 3. Electronic/ technology products, 4. Textiles, 5. Auto components
   b. Service Sectors: 1. IT & ITES, 2. Retail & E-Commerce, 3. Tourism and Hospitality, 4.FinTech

Department wise Actionable under BRAP 2024

Fire & ES

Online System

1. Integration of the services of Fire safety Certificate and its renewal, Fire safety Recommendation, Revised fire Safety Registration, Grant of Fire License and its renewal with Silpasathi.
2. Online wizard/ system with the following features/information: -
   i. List of criminal provisions under various Acts including section/ rule
   ii. Descriptions of provision with trigger/ event point for incidence of liability for business and relevant sector
   iii. Type of offence and punishment.

This online wizard / system is to be developed in the **Silpasathi portal**. Information in following format needs to be given by the Dept for developing this online wizard.

Identification of Acts/ Rules/ Regulations with criminal provision

Sl No	Name of Acts/ Rules/ Regulations	Criminal Punishment Section/ Rule number	Criminal Punishment description	Whether criminal provisions have been derived from Central or State Acts/ Rules/ Regulations (Central / State)

Online Dashboard & Its Notification

1. Online Dashboard in prescribed format and corresponding Notification for:
   i. Fire Safety Certificate and Fire License

Dashboard Format

States/ UTs to publish all data regularly on their respective department's website as per the Dashboard Format provided below:

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act	
Total Number of applications received	
Total Number of applications approved	
Average time taken to obtain registration/renewal	
Median time taken to obtain registration/renewal	
Minimum time taken to obtain registration/renewal	
Maximum time taken to obtain registration/renewal	
*"Average fee" taken by the Department for completion of entire process of obtaining approval/ certificate	