



**Government of West Bengal
Department of Fire & Emergency Services
New Town Fire Station Building (2nd & 3rd Floor)
CF - 7, Street Number 175, Action Area 1C
New Town, West Bengal 700156**

No. 1221 -FES- 11012(99)/1/2023

Date: 04.10.2024

NOTIFICATION

WHEREAS, the Department of Fire & Emergency Services, Government of West Bengal had introduced dashboard related reforms under 'Ease of Doing Business' to bring greater transparency in information dissemination and to help applicants know a time frame within which their respective applications will be disposed and system generated certificates will be generated through the portal for all services being delivered by the Fire & Emergency Services Department.

AND WHEREAS, the Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard also having the provision for further drilling down for displaying the application details.

NOW, THEREFORE, the Department of Fire & Emergency Services, Government of West Bengal has decided to modify the existing online dashboard for all services it renders displaying the particulars such as the Time Limit as prescribed under West Bengal Right to Public Service Act, number of applications received, number of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise / applicant for availing of a particular service. The dashboard will also have the facility to further drill down and display date-wise and application-wise details like application number and date, approval date, total fees paid by the enterprise / applicant with break-up. The online dashboard will have to be updated daily / weekly / fortnightly / monthly preferably on real-time and will reflect the date and time of information updation.

This is issued in the public interest and will have an immediate effect.

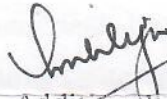
Additional Chief Secretary
to the Govt. of West Bengal

No. 122/1(8)/ FES- 11012(99)/1/2023

Date: 04.10.2024

Copy forwarded for information to:-

1. Director General, West Bengal Fire & Emergency Services
- ✓ 2. Principal Secretary, Micro, Small & Medium and Textile Department, Govt. of West Bengal
3. Special Secretary, Department of Fire & Emergency Services, Govt. of W.B.
4. Director, West Bengal Fire & Emergency Services
5. Spl. Law Officer & E.O. DS (Law), Department of Fire & Emergency Services, Govt. of W.B.
6. Sri Sunit Bhattacharjee, General Manager (e-Governance), Webel technology Ltd.,
Plot-5, Block - BP, Sector-V, Salt Lake City, Kolkata - 700 091
7. PS to the ACS Department of Fire & Emergency Services.
8. Guard File.


4/10/2024
Additional Secretary
to the Govt. of West Bengal

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